



ServicingPRO



VANS
North West Ltd



LeasingPRO

Commission Disclosure Policy for Customers

1. Introduction

We earn income from:

- Introducing customers to our carefully selected panel of funders;
- Supplying vehicles; and/or
- Providing ancillary goods and services.

If you are a consumer, sole trader, or small partnership, and your use of our services results in a Consumer Credit Act-regulated agreement, you have a legal right to request disclosure of any commission we receive.

2. Purpose of Disclosure

We are required to disclose commission where it may:

- Affect our independence and create a potential conflict of interest when recommending suitable products;
- Act as an undue incentive to recommend a specific product; or
- Have a material impact on your decision as a customer.

Disclosure ensures transparency and allows you to make informed choices. Our commission disclosure information can be found at the bottom of our order forms.

3. Charges for Our Services and Commission

3.1 Commercial Vehicle Reservation Fee

To secure a commercial vehicle, a £500 reservation fee is charged. This is refundable on successful vehicle delivery, minus any applicable administration fees.

3.2 New Orders

A £240 administration fee (including VAT) is charged when placing a new order. This fee may be payable to either us or the finance company.

3.3 Commission

We receive commission from funders or suppliers as part of our service. Commission may be pre-set or variable and may affect the total amount payable by the customer.

4. Customer Right to Request Commission Disclosure

4.1 When a Customer Can Request

You may request disclosure of commission at any stage of our service, from initial discussions up to the point when your agreement goes live. Once the agreement is active, we are not obliged to disclose commission earned.

4.2 How to Request



Vans North West Ltd, our trading and registered address is Haydock Lane, Haydock Industrial Estate, St. Helens, Merseyside, WA11 9UY.

www.vansalesnorthwest.co.uk | Email: sales@vansalesnorthwest.co.uk

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Commission disclosure can be requested by any means, including:

- Email: enquiries@vansalesnorthwest.co.uk
- Writing to:
Vans Northwest Ltd
Haydock Lane
Haydock, St Helens
WA11 9UY



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