

1. The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.

2. Whose products do we offer?

TKKLR Ltd t/a The Car Shop is a credit Broker not a Lender and can introduce you to a limited number of lenders and finance products to assist with your vehicle purchase. We are not an independent financial advisor and do not make recommendation, however, we will provide you with information on products which may suit your requirements based on information you disclose, to assist you in making an informed decision on your purchase.

Please ask for a list of our funding partners.

3. Which service will we provide you with?

We will provide you with information to assist with your funding decision on:

Credit Agreements - Hire Purchase, Personal Contract Purchase, Personal Loan.

4. What will you have to pay us for our Finance Services?

We do not charge a fee for our services.

Lenders pay commission to us for introducing you to them. This is either a fixed amount or calculated by reference to the amount you borrow. Different lenders may pay different commissions. for such introductions. You have the right to request the commission amount, to do this contact the.carshop@yahoo.co.uk Any commission payments lenders pay us will not affect the amounts you pay under your finance agreement, all of which are set by the lender concerned.

5. Who regulates us?

TKKLR Ltd t/a The Car Shop is directly authorized and regulated by the FCA for credit broking activities, our firm reference number is 688068 Our FCA Permitted business is arranging finance contracts.

You can check this on the FCA Register by visiting the www.fca.org.uk

6: What to do if you have a complaint?

If you wish to register a complaint please contact us on:

Phone: 01634 730 440

Email: the.carshop@yahoo.co.uk